



amazon & Co.

We add the missing channels
to your Zendesk landscape!

Easy integration by simply adding the gominga APP via the Zendesk marketplace

- Reply directly on product reviews, product questions and location reviews by using Zendesk
- Simple and quick connection to your existing Zendesk CRM system
- Amazon, Bestbuy, Walmart, Google , Google App Store, Apple App Store and many more

Contact us directly: zendesk@gominga.com

Transferred Data via API interface:

- Review text
- Question text
- Issue type
- Platform
- Product
- Category
- Rating
- Brand
- Location Name
- App Version
- App Name

The screenshot shows a Zendesk ticket interface. On the left, there's a sidebar with navigation icons. The main area displays a ticket titled "GOMI-1437(QUESTION): Are there any manuals to dissembling of maxi-cosi citi carry cot in o...". Below the title, there's a "Reply on gominga Review Manager" button and an "Internal note" field. The ticket details include "Type: QUESTION", "Brand: gominga live demo", "Product: Maxi-Cosi Citi", "Status: NEW", and "Assigned to: unassigned". A "Conversations" section shows a message from the Gominga Review Manager. A text overlay on the right side of the screenshot reads: "Reply directly on product reviews, product questions and location reviews by using Zendesk".



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